

## **Terms and Conditions**

**Effective Date:** 11.27.2024.

Welcome to Cosmo Expedite Inc! These Terms and Conditions ("Terms") govern your use of our services as a transportation company. By accessing or using our services, you agree to comply with these Terms. If you do not agree, please refrain from using our services.

### **1. Introduction**

Cosmo Expedite Inc ("we," "us," "our") is a transportation company operating in Illinois, USA. These Terms apply to all users of our services, including customers and website visitors.

### **2. Acceptance of Terms**

By using our services, you acknowledge that you have read, understood, and agreed to these Terms and our related policies.

### **3. User Responsibilities and Conduct**

You agree to:

- Provide accurate and complete information when engaging our services.
- Abide by all applicable laws and regulations when using our services.  
You may not:
  - Use our services for illegal purposes.
  - Engage in abusive or fraudulent behavior while interacting with our team or systems.

### **4. Intellectual Property Rights**

All content, logos, trademarks, and materials associated with Cosmo Expedite Inc are the property of the company. Users may not reproduce, distribute, or use any content without prior written consent from Cosmo Expedite Inc.

### **5. Account Information and Security**

If required to create an account for any of our services, you are responsible for maintaining the confidentiality of your login credentials and for all activities under your account.

### **6. Payment Terms**

For services requiring payment:

- Payments are due as agreed upon in the contract or invoice terms.
- Late payments may incur penalties or service interruptions.
- Refunds will be issued only under conditions outlined in the specific agreement.

## **7. Privacy and Data Collection**

We value your privacy. Please review our Privacy Policy to understand how we collect, use, and protect your personal information.

## **8. Limitation of Liability**

Cosmo Expedite Inc is not liable for any indirect, incidental, or consequential damages arising from the use of our services, except as required by law.

## **9. Termination or Suspension of Services**

We reserve the right to suspend or terminate services if users violate these Terms or engage in activities that harm our business or reputation.

## **10. Governing Law and Dispute Resolution**

These Terms are governed by the laws of the State of Illinois, USA. Any disputes will be resolved through arbitration in Illinois, unless otherwise required by law.

## **11. Changes to Terms**

Cosmo Expedite Inc may update these Terms periodically. Users will be notified of changes via phone. Continued use of our services after updates signifies your acceptance of the revised Terms.

## **12. Contact Information**

If you have questions or concerns about these Terms, please contact us:

- **Email:** [safety@cosmoexpedite.com](mailto:safety@cosmoexpedite.com)
- **Phone:** (708) 995 – 9276 – EX 102
- **Mailing Address:** 6449 S Normandy Ave, Chicago, IL 60638

**By using our services, you confirm that you have read, understood, and agreed to these Terms and Conditions.**